## Easterling, Deborah

232052

From:

Easterling, Deborah

Sent:

Wednesday, September 07, 2011 12:56 PM

To: Subject:

'Michael Smith' RE: Duke Energy

Dear Mr. Smith,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-271-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling Administrative Assistant

**From:** Michael Smith [mailto:unvoksooner@gmail.com] **Sent:** Wednesday, September 07, 2011 11:13 AM

To: Contact

Subject: Duke Energy

As you consider the exorbitant rate hike Duke is asking for and which no one can afford in this economy, consider looking very hard at where they can first trim their operations to save money. Case in point, this morning in front of the Anderson County Courthouse it was taking five Duke employees, two bucket trucks, and two service pickups to set one small light post. It was downright comical and more than a little sad to see these five big guys in all their gear "sighting" the alignment of the pole with them waiving their arms about this way and that. I'm confident no "private" company would or could afford such inefficiencies. Thanks for careful review of their request and keep in mind we're suffering out here.

RECEIVED